

UNITED STATES  
SECURITIES AND EXCHANGE COMMISSION  
Washington, D.C. 20549

**FORM 10-Q**

QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934  
For the quarterly period ended October 29, 2023

or

TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934  
For the transition period from \_\_\_\_\_ to \_\_\_\_\_  
Commission File Number: 001-38555

**THE LOVESAC COMPANY**  
(Exact name of registrant as specified in its charter)

<p style="text-align: center;"><b>Delaware</b></p> <p style="text-align: center;">(State or other jurisdiction of incorporation or organization)</p> <p style="text-align: center;"><b>Two Landmark Square, Suite 300</b> <b>Stamford, Connecticut</b></p> <p style="text-align: center;">(Address of principal executive offices)</p>	<p style="text-align: center;"><b>32-0514958</b></p> <p style="text-align: center;">(I.R.S. Employer Identification No.)</p> <p style="text-align: center;"><b>06901</b></p> <p style="text-align: center;">(Zip Code)</p>
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Registrant's telephone number, including area code: **(888) 636-1223**

**Not applicable**

(Former name, former address and former fiscal year, if changed since last report)

Securities registered pursuant to Section 12(b) of the Act:

Title of each class	Trading Symbol(s)	Name of each exchange on which registered
Common Stock, \$0.00001 par value per share	LOVE	The Nasdaq Stock Market LLC

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days.  Yes  No

Indicate by check mark whether the registrant has submitted electronically every Interactive Data File required to be submitted pursuant to Rule 405 of Regulation S-T (§ 232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit such files)  Yes  No

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, smaller reporting company, or an emerging growth company. See the definitions of "large accelerated filer," "accelerated filer," "smaller reporting company," and "emerging growth company" in Rule 12b-2 of the Exchange Act.

Large accelerated filer	<input type="checkbox"/>	Accelerated filer	<input type="checkbox"/>
Non-accelerated filer	<input type="checkbox"/>	Smaller reporting company	<input type="checkbox"/>
		Emerging growth company	<input type="checkbox"/>

If an emerging growth company, indicate by check mark if the registrant has elected not to use the extended transition period for complying with any new or revised financial accounting standards provided pursuant to Section 13(a) of the Exchange Act

Indicate by check mark whether the Registrant is a shell company (as defined by Rule 12b-2 of the Exchange Act). Yes  No

As of December 4, 2023, there were 15,488,999 shares of common stock, \$0.00001 par value per share, outstanding.

## TABLE OF CONTENTS

	<b>Page</b>
<b><u>PART I. FINANCIAL INFORMATION</u></b>	<b>1</b>
<u>Item 1. Financial Statements</u>	1
<u>Condensed Balance Sheets as of October 29, 2023 and January 29, 2023 (unaudited)</u>	1
<u>Condensed Statements of Operations for the thirteen and thirty-nine weeks ended October 29, 2023 and October 30, 2022 (unaudited)</u>	2
<u>Condensed Statements of Changes in Stockholders' Equity for the thirteen and thirty-nine weeks ended October 29, 2023 and October 30, 2022 (unaudited)</u>	3
<u>Condensed Statements of Cash Flows for the thirteen and thirty-nine weeks ended October 29, 2023 and October 30, 2022 (unaudited)</u>	4
<u>Notes to Financial Statements (unaudited)</u>	5
<u>Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations</u>	13
<u>Item 3. Quantitative and Qualitative Disclosures about Market Risk</u>	25
<u>Item 4. Controls and Procedures</u>	26
<b><u>Part II. OTHER INFORMATION</u></b>	<b>28</b>
<u>Item 1. Legal Proceedings</u>	28
<u>Item 1A. Risk Factors</u>	28
<u>Item 2. Unregistered Sales of Equity Securities, Use of Proceeds and Issuer Purchases of Equity Securities</u>	28
<u>Item 3. Defaults Upon Senior Securities</u>	28
<u>Item 4. Mine Safety Disclosures</u>	28
<u>Item 5. Other Information</u>	28
<u>Item 6. Exhibits</u>	29

## Forward-Looking Statements

*This Quarterly Report on Form 10-Q contains forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995 and other legal authority, which statements may involve substantial risk and uncertainties. Forward-looking statements generally relate to future events or our future financial or operating performance. In some cases, you can identify forward-looking statements because they contain words such as “may,” “will,” “should,” “expects,” “plans,” “anticipates,” “could,” “intends,” “target,” “projects,” “contemplates,” “believes,” “estimates,” “predicts,” “potential,” or “continue” or the negative of these words or other similar terms or expressions that concern our expectations, strategy, plans, or intentions.*

*You should not place undue reliance on forward looking statements. We cannot assure you that the events and circumstances reflected in the forward-looking statements will be achieved or occur at all or on a specified timeframe. The cautionary statements set forth in this Quarterly Report on Form 10-Q, including in Part I – Item 2. Management’s Discussion and Analysis of Financial Condition and Results of Operations, and elsewhere, identify important factors which you should consider in evaluating our forward-looking statements. These factors include, among other things: business disruptions or other consequences of economic instability; political instability; civil unrest, armed hostilities, natural and man-made disasters, pandemics or other public health crises, or other catastrophic events; the impact of changes or declines in consumer spending and increases in interest rates and inflation on our business, sales, results of operations and financial condition; our ability to manage and sustain our growth and profitability effectively, including in our ecommerce business, forecast our operating results, and manage inventory levels; our ability to remediate our material weakness and maintain effective internal control over financial reporting; our ability to improve our products and develop new products; our ability to successfully open and operate new showrooms; our ability to advance, implement or achieve the goals set forth in our ESG Report; our ability to realize the expected benefits of investments in our supply chain and infrastructure; disruption in our supply chain and dependence on foreign manufacturing and imports for our products; our ability to acquire new customers and engage existing customers; reputational risk associated with increased use of social media; our ability to attract, develop and retain highly skilled associates and employees; system interruption or failures in our technology infrastructure needed to service our customers, process transactions and fulfill orders; the impact of the restatement of our previously issued audited financial statements as of and for the year ended January 29, 2023 and our unaudited condensed financial statements for the quarterly periods ended April 30, 2023, October 30, 2022, July 31, 2022 and May 1, 2022; any inability to implement and maintain effective internal control over financial reporting or inability to remediate our existing material weaknesses in our internal controls deemed ineffective; unauthorized disclosure of sensitive or confidential information through breach of our computer system; unauthorized disclosure of sensitive or confidential information through breach of our computer system; the ability of third-party providers to continue uninterrupted service; the impact of tariffs, and the countermeasures and tariff mitigation initiatives; the regulatory environment in which we operate, our ability to maintain, grow and enforce our brand and intellectual property rights and avoid infringement or violation of the intellectual property rights of others; and our ability to compete and succeed in a highly competitive and evolving industry.*

*We caution you that the foregoing list may not contain all the forward-looking statements made in this Quarterly Report on Form 10-Q.*

*You should not rely upon forward-looking statements as predictions of future events. We have based the forward-looking statements contained in this Quarterly Report on Form 10-Q primarily on our current expectations and projections about future events and trends that we believe may affect our business, financial condition, results of operations, and prospects. The outcome of the events described in these forward-looking statements is subject to risks, uncertainties, and other factors described in the sections entitled “Risk Factors” and in “Management’s Discussion and Analysis of Financial Condition and Results of Operations” in our most recent Annual Report on Form 10-K, as amended by Amendment No. 1 and Amendment No. 2 on Form 10-K/A, filed with the Securities and Exchange Commission and in this Quarterly Report on Form 10-Q. Moreover, we operate in a very competitive and rapidly changing environment. New risks and uncertainties emerge from time to time, and it is not possible for us to predict all risks and uncertainties that could have an impact on the forward-looking statements contained in this Quarterly Report on Form 10-Q. We cannot assure you that the results, events, and circumstances reflected in the forward-looking statements will be achieved or occur at all or on a specified timeline, and actual results, events, or circumstances could differ materially from those described in the forward-looking statements.*

*The forward-looking statements made in this Quarterly Report on Form 10-Q relate only to events as of the date on which the statements are made. We undertake no obligation to update any forward-looking statements made in this Quarterly Report on Form 10-Q to reflect events or circumstances after the date of this Quarterly Report on Form 10-Q or*

## [Table of Contents](#)

*to reflect new information or the occurrence of unanticipated events, except as required by law. We may not actually achieve the plans, intentions, or expectations disclosed in our forward-looking statements, and you should not place undue reliance on our forward-looking statements. Our forward-looking statements do not reflect the potential impact of any future acquisitions, mergers, dispositions, joint ventures, or investments we may make.*

PART I. FINANCIAL INFORMATION

Item 1. Financial Statements.

THE LOVESAC COMPANY  
CONDENSED BALANCE SHEETS  
(unaudited)

(amounts in thousands, except share and per share amounts)	October 29, 2023	January 29, 2023
<b>Assets</b>		
<b>Current Assets</b>		
Cash and cash equivalents	\$ 37,738	\$ 43,533
Trade accounts receivable	13,013	9,103
Merchandise inventories, net	116,625	119,627
Prepaid expenses and other current assets	16,936	15,452
<b>Total Current Assets</b>	<u>184,312</u>	<u>187,715</u>
Property and equipment, net	67,727	52,904
Operating lease right-of-use assets	144,607	135,411
<b>Other Assets</b>		
Goodwill	144	144
Intangible assets, net	1,502	1,411
Deferred tax asset	11,029	8,677
Other assets	26,944	22,364
<b>Total Other Assets</b>	<u>39,619</u>	<u>32,596</u>
<b>Total Assets</b>	<u>\$ 436,265</u>	<u>\$ 408,626</u>
<b>Liabilities and Stockholders' Equity</b>		
<b>Current Liabilities</b>		
Accounts payable	\$ 37,176	\$ 24,576
Accrued expenses	31,139	25,417
Payroll payable	7,100	6,783
Customer deposits	9,689	6,760
Current operating lease liabilities	16,966	13,075
Sales taxes payable	3,835	5,430
<b>Total Current Liabilities</b>	<u>105,905</u>	<u>82,041</u>
Operating Lease Liability, long-term	144,856	133,491
Line of Credit	—	—
<b>Total Liabilities</b>	<u>250,761</u>	<u>215,532</u>
<b>Commitments and Contingencies (see Note 6)</b>		
<b>Stockholders' Equity</b>		
Preferred Stock \$0.00001 par value, 10,000,000 shares authorized, no shares issued or outstanding as of October 29, 2023 and January 29, 2023.	—	—
Common Stock \$0.00001 par value, 40,000,000 shares authorized, 15,486,319 shares issued and outstanding as of October 29, 2023 and 15,195,698 shares issued and outstanding as of January 29, 2023.	—	—
Additional paid-in capital	182,055	182,554
Accumulated earnings	3,449	10,540
<b>Stockholders' Equity</b>	<u>185,504</u>	<u>193,094</u>
<b>Total Liabilities and Stockholders' Equity</b>	<u>\$ 436,265</u>	<u>\$ 408,626</u>

The accompanying notes are an integral part of these condensed financial statements.

**THE LOVESAC COMPANY**  
**CONDENSED STATEMENTS OF OPERATIONS**  
(unaudited)

(amounts in thousands, except per share data and share amounts)	Thirteen weeks ended		Thirty-nine weeks ended	
	October 29, 2023	October 30, 2022	October 29, 2023	October 30, 2022
Net sales	\$ 154,036	\$ 134,784	\$ 449,758	\$ 412,698
Cost of merchandise sold	65,594	69,880	198,351	202,721
Gross profit	88,442	64,904	251,407	209,977
Operating expenses				
Selling, general and administration expenses	67,630	53,520	188,010	147,253
Advertising and marketing	21,110	19,050	64,558	54,039
Depreciation and amortization	3,311	2,459	9,147	8,196
Total operating expenses	92,051	75,029	261,715	209,488
Operating (loss) income	(3,609)	(10,125)	(10,308)	489
Interest income (expense), net	269	(69)	961	(101)
Net (loss) income before taxes	(3,340)	(10,194)	(9,347)	388
Benefit from (provision for) income taxes	999	2,832	2,256	(115)
Net (loss) income	\$ (2,341)	\$ (7,362)	\$ (7,091)	\$ 273
Net (loss) income per common share:				
Basic	\$ (0.15)	\$ (0.48)	\$ (0.46)	\$ 0.02
Diluted	\$ (0.15)	\$ (0.48)	\$ (0.46)	\$ 0.02
Weighted average shares outstanding:				
Basic	15,522,510	15,220,593	15,391,971	15,190,079
Diluted	15,522,510	15,220,593	15,391,971	16,067,066

The accompanying notes are an integral part of these condensed financial statements.

**THE LOVESAC COMPANY**  
**CONDENSED STATEMENTS OF CHANGES IN STOCKHOLDERS' EQUITY**  
**FOR THE THIRTEEN AND THIRTY-NINE WEEKS ENDED OCTOBER 29, 2023 AND OCTOBER 30, 2022**  
**(unaudited)**

(amounts in thousands, except share amounts)	Common		Additional paid-in capital	Accumulated (deficit) earnings	Total Shareholders' Equity
	Shares	Amount			
<b>Balance - January 30, 2022</b>	15,123,338	\$ —	\$ 173,762	\$ (15,948)	\$ 157,814
Net income	—	—	—	1,786	1,786
Equity-based compensation	—	—	1,163	—	1,163
Vested restricted stock units	1,704	—	—	—	—
Taxes paid for net share settlement of equity awards	—	—	(47)	—	(47)
<b>Balance - May 1, 2022</b>	15,125,042	\$ —	\$ 174,878	\$ (14,162)	\$ 160,716
Net loss	—	—	—	5,849	5,849
Equity-based compensation	—	—	1,034	—	1,034
Vested restricted stock units	58,235	—	—	—	—
Taxes paid for net share settlement of equity awards	—	—	(1,402)	—	(1,402)
<b>Balance - July 31, 2022</b>	15,183,277	\$ —	\$ 174,510	\$ (8,313)	\$ 166,197
Net loss	—	—	—	(7,362)	(7,362)
Equity-based compensation	—	—	732	—	732
Vested restricted stock units	8,857	—	—	—	—
Taxes paid for net share settlement of equity awards	—	—	(134)	—	(134)
<b>Balance - October 30, 2022</b>	15,192,134	\$ —	\$ 175,108	\$ (15,675)	\$ 159,433
<b>Balance - January 29, 2023</b>	15,195,698	\$ —	\$ 182,554	\$ 10,540	\$ 193,094
Net income	—	—	—	(4,115)	(4,115)
Equity-based compensation	—	—	747	—	747
Vested restricted stock units	21,422	—	—	—	—
Taxes paid for net share settlement of equity awards	—	—	(470)	—	(470)
<b>Balance - April 30, 2023</b>	15,217,120	\$ —	\$ 182,831	\$ 6,425	\$ 189,256
Net loss	—	—	—	(635)	(635)
Equity-based compensation	—	—	1,290	—	1,290
Vested restricted stock units	190,213	—	—	—	—
Exercise of warrants	74,592	—	—	—	—
Taxes paid for net share settlement of equity awards	—	—	(3,118)	—	(3,118)
<b>Balance - July 30, 2023</b>	15,481,925	\$ —	\$ 181,003	\$ 5,790	\$ 186,793
Net loss	—	—	—	(2,341)	(2,341)
Equity-based compensation	—	—	1,090	—	1,090
Vested restricted stock units	4,394	—	—	—	—
Taxes paid for net share settlement of equity awards	—	—	(38)	—	(38)
<b>Balance - October 29, 2023</b>	15,486,319	\$ —	\$ 182,055	\$ 3,449	\$ 185,504

The accompanying notes are an integral part of these condensed financial statements.

**THE LOVESAC COMPANY**  
**CONDENSED STATEMENT OF CASH FLOWS**  
**(unaudited)**

(amounts in thousands)	Thirty-nine weeks ended	
	October 29, 2023	October 30, 2022
<b>Cash Flows from Operating Activities</b>		
Net (loss) income	\$ (7,091)	\$ 273
Adjustments to reconcile net (loss) income to cash provided by (used in) operating activities:		
Depreciation and amortization of property and equipment	8,820	7,911
Amortization of other intangible assets	327	285
Amortization of deferred financing fees	120	117
Net loss on disposal of property and equipment	162	41
Equity based compensation	3,127	2,929
Non-cash operating lease cost	16,567	13,582
Deferred income taxes	(2,352)	38
Change in operating assets and liabilities:		
Trade accounts receivable	(3,910)	(6,810)
Merchandise inventories	3,002	(45,988)
Prepaid expenses and other current assets	(1,552)	(17,701)
Other assets	(4,580)	7
Accounts payable and accrued expenses	15,061	1,208
Operating lease liabilities	(10,507)	(16,823)
Customer deposits	2,929	(7,455)
<b>Net cash provided by (used in) operating activities</b>	<b>20,123</b>	<b>(68,386)</b>
<b>Cash Flows from Investing Activities</b>		
Purchase of property and equipment	(21,949)	(18,115)
Payments for patents and trademarks	(291)	(200)
<b>Net cash used in investing activities</b>	<b>(22,240)</b>	<b>(18,315)</b>
<b>Cash Flows from Financing Activities</b>		
Taxes paid for net share settlement of equity awards	(3,626)	(1,583)
Payment of deferred financing costs	(52)	(276)
<b>Net cash used in financing activities</b>	<b>(3,678)</b>	<b>(1,859)</b>
<b>Net change in cash and cash equivalents</b>	<b>(5,795)</b>	<b>(88,560)</b>
Cash and cash equivalents - Beginning	43,533	92,392
Cash and cash equivalents - Ending	\$ 37,738	\$ 3,832
<b>Supplemental Cash Flow Data:</b>		
Cash paid for taxes	\$ 1,234	\$ 9,811
Cash paid for interest	\$ 76	\$ 65
Non-cash investing activities:		
Asset acquisitions not yet paid for at period end	\$ 1,983	\$ 3,244

The accompanying notes are an integral part of these condensed financial statements.



**THE LOVESAC COMPANY**  
**CONDENSED NOTES TO FINANCIAL STATEMENTS**  
**FOR THE THIRTEEN AND THIRTY-NINE WEEKS ENDED OCTOBER 29, 2023 AND OCTOBER 30, 2022**

**Note 1. Basis of Presentation and Summary of Significant Accounting Policies**

The balance sheet of The Lovesac Company (the “Company”, “we”, “us” or “our”) as of January 29, 2023, which has been derived from our audited financial statements as of and for the 52-week year ended January 29, 2023, and the accompanying interim unaudited condensed financial statements have been prepared in accordance with the rules and regulations of the Securities and Exchange Commission (the “SEC”) for interim financial reporting. Certain information and note disclosures normally included in annual financial statements, prepared in accordance with accounting principles generally accepted in the United States of America (“US GAAP”), have been condensed or omitted pursuant to those rules and regulations. The financial information presented herein, which is not necessarily indicative of results to be expected for the full current fiscal year, reflects all adjustments which, in the opinion of management, are necessary for a fair presentation of the interim unaudited condensed financial statements. Such adjustments are of a normal, recurring nature. These condensed financial statements should be read in conjunction with the Company’s financial statements filed in its Amendment No. 2 to Annual Report on Form 10-K/A for the fiscal year ended January 29, 2023.

Due to the seasonality of the Company’s business, with the majority of our activity occurring in the fourth quarter of each fiscal year, the results of operations for the thirteen and thirty-nine weeks ended October 29, 2023 and October 30, 2022 are not necessarily indicative of results to be expected for the full fiscal year.

**Nature of Operations**

We are a technology driven company that designs, manufactures and sells unique, high quality furniture derived through its proprietary "Designed for Life" approach which results in products that are built to last a lifetime and designed to evolve as our customers’ lives do. The Company markets and sells its products through modern and efficient showrooms and, increasingly, through online net sales directly at [www.lovesac.com](http://www.lovesac.com), supported by direct-to-consumer touch-feel points in the form of our own showrooms, which include our newly created mobile concierge and kiosks, as well as through shop-in-shops and online pop-up-shops with third party retailers. As of October 29, 2023, the Company operated 230 showrooms including kiosks and mobile concierges located throughout the United States. The Company was formed as a Delaware corporation on January 3, 2017, in connection with a corporate reorganization with SAC Acquisition LLC, a Delaware limited liability company, the predecessor entity to the Company.

**Use of Estimates**

The preparation of financial statements in conformity with U.S. GAAP requires management to make estimates, judgments and assumptions that affect the reported amounts of assets and liabilities, revenues and expenses and related disclosure of contingent assets and liabilities. The Company evaluates its estimates and judgements on an ongoing basis based on historical experience, expectations of future events and various other factors we believe to be reasonable under the circumstances and revise them when necessary in the period the change is determined. Actual results may differ from the original or revised estimates.

**Recent Accounting Pronouncements**

The Company has considered all recent accounting pronouncements issued by the Financial Accounting Standards Board, and they were considered to be not applicable or the adoption of such pronouncements will not have a material impact on the financial statements.

**Employee Benefit Plan**

In February 2017, the Company established The Lovesac Company 401(k) Plan (the “401(k) Plan”) with Elective Deferrals beginning May 1, 2017. The 401(k) Plan calls for Elective Deferral Contributions, Safe Harbor Matching Contributions and Profit-Sharing Contributions. All associates of the Company will be eligible to participate in the 401(k) Plan as of the day of the month which is coincident with or next follows the date on which they attain age 21 and complete one month of service. Participants will be able to contribute up to 100% of their eligible compensation to the 401(k) Plan subject to limitations with the IRS. The Company's contributions to the 401(k) Plan were \$0.4 million and \$0.3 million during the thirteen weeks ended October 29, 2023 and October 30, 2022, respectively, and \$1.2 million and \$1.0 million for the thirty-nine weeks ended October 29, 2023 and October 30, 2022, respectively.

**Note 2. Revenue Recognition**

The Company's revenue consists substantially of product net sales. The Company reports product net sales net of discounts and recognizes them at the point in time when control transfers to the customer, which generally occurs upon our delivery to a third-party carrier.

Shipping and handling charges billed to customers are included in revenue. The Company recognizes shipping and handling expense as fulfillment activities (rather than a promised good or service) when the activities are performed. Accordingly, the Company records the expenses for shipping and handling activities at the same time the Company recognizes revenue. Shipping and handling costs incurred are included in cost of merchandise sold and include inbound freight and tariff costs relative to inventory sold, warehousing, and last mile shipping to our customers. Shipping and handling costs were \$29.3 million and \$40.2 million during the thirteen weeks ended October 29, 2023 and October 30, 2022, respectively, and \$92.8 million and \$110.5 million during the thirty-nine weeks ended October 29, 2023 and October 30, 2022, respectively.

Estimated refunds for returns and allowances are recorded using our historical return patterns, adjusting for any changes in returns policies. The Company records estimated refunds for net sales returns on a monthly basis as a reduction of net sales and cost of sales on the condensed statements of operations and an increase in inventory and customers returns liability on the condensed balance sheets. There was a returns allowance recorded on the condensed balance sheet in the amount of \$3.0 million as of October 29, 2023 and \$4.5 million as of January 29, 2023, which was included in accrued expenses, and \$0.7 million as of October 29, 2023 and \$1.0 million as of January 29, 2023 associated with sales returns included in merchandise inventories.

In some cases, deposits are received before the Company transfers control, resulting in contract liabilities. These contract liabilities are reported as customer deposits on the Company's condensed balance sheet. As of October 29, 2023 and January 29, 2023, the Company recorded under customer deposit liabilities the amount of \$9.7 million and \$6.8 million respectively. During the thirty-nine weeks ended October 29, 2023 and October 30, 2022, the Company recognized approximately \$6.8 million and \$13.3 million, respectively, that was included in the customer deposit liabilities as of January 29, 2023 and January 30, 2022.

The Company offers its products through an inventory lean omni-channel platform that provides a seamless and meaningful experience to its customers in showrooms, which includes mobile concierge and kiosks, and through the internet. The Other channel predominantly represents net sales through the use of online pop-up-shops and shop-in-shops that are staffed with associates trained to demonstrate and sell our product. The following represents net sales disaggregated by channel:

	Thirteen weeks ended		Thirty-nine weeks ended	
	October 29, 2023	October 30, 2022	October 29, 2023	October 30, 2022
(amounts in thousands)				
Showrooms	\$ 98,663	\$ 82,957	\$ 280,463	\$ 256,637
Internet	40,023	33,319	121,673	100,109
Other	15,350	18,508	47,622	55,952
	<b>\$ 154,036</b>	<b>\$ 134,784</b>	<b>\$ 449,758</b>	<b>\$ 412,698</b>

## [Table of Contents](#)

The Company has no foreign operations and its net sales to foreign countries was less than 0.01% of total net sales in both fiscal 2024 and 2023. The Company had no customers that comprise more than 10% of total net sales for the thirteen weeks ended October 29, 2023 and October 30, 2022.

See **Note 9** for sales disaggregated by product.

### **Barter Arrangements**

The Company has a bartering arrangement with a third-party vendor. The Company repurposes returned open-box inventory in exchange for media credits, which are being used to support our advertising initiatives to create brand awareness and drive net sales growth. Barter transactions with commercial substance are recorded at a transaction price based on the estimated fair value of the non-cash consideration of the media credits to be received, and the revenue is recognized when control of inventory is transferred, which is when the inventory is picked up in our warehouse. Fair value is estimated using various considerations, including the cost of similar media advertising if transacted directly, the expected sales price of product given up in exchange for the media credits, and the expected usage of media credits prior to expiration based on a marketing spend forecast. The Company recognizes an asset for media credits which is subsequently evaluated for impairment at each reporting period for any changes in circumstances. As the barter credits are expected to be utilized at various dates through their expiration dates, the Company will classify the amount expected to be utilized in the next fiscal year as current, which is included in Prepaid and Other Current Assets, with the remaining balance included as part of Other Assets on the balance sheet.

The Company recognized barter sales in exchange for media credits of \$2.5 million and \$4.2 million during the thirteen weeks ended October 29, 2023 and October 30, 2022, respectively, and \$9.4 million and \$16.3 million during the thirty-nine weeks ended October 29, 2023 and October 30, 2022, respectively.

The Company had \$31.7 million and \$25.2 million of unused media credits as of October 29, 2023 and January 29, 2023, respectively, and did not recognize any impairment. The difference between the opening and closing balances of the Company's prepaid barter credit primarily results from the inventory exchanged for media credits during the period, offset by utilization of those credits.

### **Note 3. Income Taxes**

For the thirteen weeks ended October 29, 2023 and October 30, 2022, the Company recorded an income tax benefit of \$1.0 million and \$2.8 million, respectively, which reflects an effective tax rate of 29.9% and 27.8%, respectively. For the thirty-nine weeks ended October 29, 2023 and October 30, 2022, the Company recorded an income tax benefit of \$2.3 million and income tax expense of \$0.1 million, respectively, which reflects an effective tax rate of 24.1% and 29.6%, respectively. The effective tax rate for the thirteen and thirty-nine weeks ended October 29, 2023 and October 30, 2022 varies from the 21% federal statutory tax rate primarily due to state taxes.

The Company does not anticipate any material adjustments relating to unrecognized tax benefits within the next twelve months; however, the ultimate outcome of tax matters is uncertain and unforeseen results can occur. The Company had no material interest or penalties during the thirteen and thirty-nine weeks ended October 29, 2023 and October 30, 2022, respectively, and does not anticipate any such items during the next twelve months. The Company's policy is to record interest and penalties directly related to uncertain tax positions as income tax expense in the condensed statements of operations.

### **Note 4. Basic and Diluted Net (Loss) Income Per Common Share**

Basic net (loss) income per common share is computed by dividing net (loss) income by the weighted average number of common shares outstanding during the period. Diluted net income per common share is computed by dividing net income by the weighted average number of common shares outstanding and common stock equivalents outstanding during the period. Diluted net income per common share includes, in periods in which they are dilutive, the effect of those potentially dilutive securities where the average market price of the common stock exceeds the exercise prices for the respective periods. In periods of loss, there are no potentially dilutive common shares to add to the weighted average number of common shares outstanding.

For the thirteen weeks ended October 29, 2023, the effects of 1,059,204 shares of common stock related to restricted stock units and 495,366 shares of common stock underlying stock options were excluded from the diluted net loss per share calculation because the effect of including these potentially dilutive shares was antidilutive. For the thirty-nine weeks

[Table of Contents](#)

ended October 29, 2023, the effects of 1,059,204 shares of common stock related to restricted stock units and 495,366 shares of common stock underlying stock options were excluded from the diluted net loss per share calculation because the effect of including these potentially dilutive shares was antidilutive.

For the thirteen weeks ended October 30, 2022, the effects of 657,515 shares of common stock related to restricted stock units, 495,366 shares of common stock underlying stock options of potentially dilutive shares which may be issued in the future, and warrants to purchase 281,750 shares of common stock were excluded from the diluted net loss per share calculation because the effect of including these potentially dilutive shares was antidilutive. For the thirty-nine weeks ended October 30, 2022, the effects of 657,515 shares of common stock related to restricted stock units, 495,366 shares of common stock underlying stock options, and warrants to purchase 281,750 shares of common stock were included in the diluted share calculation and there were no anti-dilutive awards during the period.

**Note 5. Leases**

Components of lease expense were as follows (in thousands):

	Thirteen weeks ended		Thirty-nine weeks ended	
	October 29, 2023	October 30, 2022	October 29, 2023	October 30, 2022
Operating lease expense	\$ 7,601	\$ 6,326	\$ 21,996	\$ 17,468
Variable lease expense	2,498	3,973	7,040	10,178
Short term lease expense	252	180	899	539
<b>Total lease expense</b>	<b>\$ 10,351</b>	<b>\$ 10,479</b>	<b>\$ 29,935</b>	<b>\$ 28,185</b>

Variable lease expense includes index-based changes in rent, maintenance, real estate taxes, insurance and other variable charges.

We did not recognize any impairment charges associated with showroom-level right-of-use assets during the thirteen and thirty-nine weeks ended October 29, 2023 or October 30, 2022.

Future minimum lease payments under non-cancelable leases as of October 29, 2023 were as follows (in thousands):

(amounts in thousands)

2024	\$ 982
2025	30,596
2026	28,401
2027	26,123
2028	23,880
Thereafter	84,150
Total undiscounted future minimum lease payments	194,132
Less: imputed interest	(32,310)
Total present value of lease obligations	161,822
Less: current operating lease liability	(16,966)
Operating lease liability- long term	\$ 144,856

Supplemental information related to our operating leases is as follows (in thousands):

(amounts in thousands)	Thirty-nine weeks ended	
	October 29, 2023	October 30, 2022
<b>Operating cash flow information:</b>		
Amounts paid on operating lease liabilities	\$ 21,957	\$ 13,227
<b>Non-cash activities:</b>		
Right-of-use assets obtained in exchange for lease obligations	\$ 25,672	\$ 43,834
<b>Weighted average remaining lease term - operating leases</b>	7.4 years	7.5 years
<b>Weighted average discount rate - operating leases</b>	4.58 %	4.07 %

#### Note 6. Commitments and Contingencies

##### Legal Proceedings

The Company is involved in various legal proceedings in the ordinary course of business. Management cannot presently predict the outcome of these matters, although management believes, based in part on the advice of counsel, that the ultimate resolution of these matters will not have a materially adverse effect on the Company's condensed financial position, results of operations or cash flows.

The Company has voluntarily self-reported to the SEC information concerning the internal investigation of the accounting matters that led to the restatement of its previously issued audited financial statements as of and for the year ended January 29, 2023 and our unaudited condensed financial statements for the quarterly periods ended April 30, 2023, October 30, 2022, July 31, 2022 and May 1, 2022. As a result of self-reporting, the Company is the subject of an ongoing, non-public investigation by the SEC. The Company is cooperating fully with the SEC in its investigation and continues to respond to requests in connection with this matter. The investigation could result in the SEC seeking various penalties and relief including, without limitation, civil injunctive relief and/or civil monetary penalties or administrative relief. The nature of the relief or remedies the SEC may seek with respect to the Company, if any, cannot be predicted at this time.

#### Note 7. Financing Arrangements

The Company has a line of credit with Wells Fargo Bank, National Association ("Wells"). On March 25, 2022, the line of credit with Wells was amended and increased from \$25 million to allow the Company to borrow up to \$40.0 million, subject to borrowing base and availability restrictions, and will mature in March 2024. Borrowings are limited to 90% of eligible credit card receivables plus 85% of eligible wholesale receivables plus 85% of the net recovery percentage for the eligible inventory multiplied by the value of such eligible inventory of the Company for the period from December 16 of each year until October 14 of the immediately following year, with a seasonal increase to 90% of the net recovery percentage for the period from October 15 of each year until December 15 of such year, seasonal advance rate, minus applicable reserves established by Wells. The amended agreement contains a financial covenant that requires us to maintain undrawn availability under the credit facility of at least 10% of the lesser of (i) the aggregate commitments in the amount of \$40.0 million and (ii) the amounts available under the credit facility based on eligible accounts receivable and inventory.

On March 24, 2023, the Company amended the credit agreement to extend the maturity date to September 2024. All other terms of the credit agreement remain unchanged. As of October 29, 2023 and January 29, 2023, the Company's borrowing availability under the line of credit with Wells was \$35.7 million and \$36.0 million, respectively. As of October 29, 2023 and January 29, 2023, there were no borrowings outstanding on this line of credit.

**Note 8. Stockholders' Equity**

Common Stock Warrants

On June 29, 2018, the Company issued 281,750 warrants with a five-year term to Roth Capital Partners, LLC as part of the underwriting agreement in connection with the Company's IPO. Warrants may be exercised on a cashless basis, where the holders receive fewer shares of common stock in lieu of a cash payment to the Company. There were no warrants issued, exercised, or expired and canceled for the thirty-nine weeks ended October 30, 2022. As of October 30, 2022, 281,750 warrants remained outstanding with an average exercise price of \$19.20 and a weighted average remaining contractual life of 0.66 years. On June 26, 2023, Roth Capital Partners, LLC performed a cashless exercise of all 281,750 remaining outstanding warrants resulting in 74,592 net shares issued. As of October 29, 2023, no warrants remain outstanding.

Equity Incentive Plan

The Company adopted the Amended and Restated 2017 Equity Incentive Plan (the "2017 Equity Plan") which provides for awards in the form of stock options, stock appreciation rights, restricted stock awards, restricted stock units, performance shares, performance units, cash-based awards and other stock-based awards. All awards shall be granted within 10 years from the effective date of the 2017 Equity Plan. In fiscal 2024, the 2017 Equity Plan was amended and restated to increase the shares of our common stock authorized and reserved for issuance by 225,000 shares, which increased the number of shares of common stock reserved for issuance under the 2017 Equity Plan to 2,879,889 shares of common stock as of October 29, 2023.

Stock Options

In June 2019, the Company granted 495,366 non-statutory stock options to certain officers of the Company with an option price of \$8.10 per share. 100% of the stock options are subject to vesting on the third anniversary of the date of grant if the officers are still employed by the Company and the average closing price of the Company's common stock for the prior 40 consecutive trading days has been at least \$75 by the third anniversary of the grant. Both the employment and the market condition must be satisfied no later than June 5, 2024 or the options will terminate. These options were valued using a Monte Carlo simulation model to account for the path dependent market conditions that stipulate when and whether or not the options shall vest. The 495,366 stock options were modified in fiscal 2022 to extend the term of the options through June 5, 2024. This resulted in additional compensation of approximately \$0.9 million of which, \$0.3 million was recorded upon modification with the remaining expense to be recognized over the remaining expected term. The market condition was met on June 5, 2021, which was the date on which the average closing price of the Company's common stock had been at least \$75 for 40 consecutive trading days. The options vested and became exercisable on June 5, 2022 as the officers were still employed on that date.

There were no stock options issued, exercised, or expired and canceled for the thirty-nine weeks ended October 29, 2023 and October 30, 2022. As of October 29, 2023, 495,366 stock options remain outstanding with a weighted average exercise price of \$38.10, a weighted average remaining contractual life of 0.60 years, and no intrinsic value. As of October 30,

## [Table of Contents](#)

2022, 495,366 stock options remain outstanding with a weighted average exercise price of \$38.10, a weighted average remaining contractual life of 1.60 years and intrinsic value of \$5.45.

### Restricted Stock Units

A summary of the status of our unvested restricted stock units as of October 29, 2023 and October 30, 2022, and changes during the thirty-nine weeks ended, is presented below:

	Number of shares	Weighted average grant date fair value
Unvested at January 30, 2022	533,333	\$ 28.41
Granted	289,625	45.58
Forfeited	(50,638)	29.47
Vested	(114,805)	33.94
Unvested at October 30, 2022	657,515	\$ 35.07

	Number of shares	Weighted average grant date fair value
Unvested at January 29, 2023	640,256	\$ 34.50
Granted	836,678	26.50
Forfeited	(42,141)	32.97
Vested	(375,589)	24.43
Unvested at October 29, 2023	1,059,204	\$ 31.81

For the thirteen weeks ended October 29, 2023 and October 30, 2022, the Company recognized equity based compensation expense of \$1.1 million and \$0.7 million, respectively, and for the thirty-nine weeks ended October 29, 2023 and October 30, 2022, the Company recognized equity based compensation expense of \$3.1 million and \$2.9 million, respectively.

The total unrecognized equity-based compensation cost related to unvested stock option and restricted unit awards was approximately \$9.9 million as of October 29, 2023 and will be recognized in operations over a weighted average period of 3.77 years.

In March 2023, Shawn Nelson, our Chief Executive Officer, received a one-time performance and retention long-term incentive grant of 235,000 Restricted Stock Units (the "RSU Grant") pursuant to the 2017 Equity Plan and Mr. Nelson's Restricted Stock Units Agreement and Grant Notice (the "RSU Agreement"). The RSU Grant vests on the later to occur of (i) the fifth anniversary of the date of grant so long as, (x) on or prior to such date (subject to certain limited extensions), the Company has achieved a specified level of performance with respect to share price and net sales, and (y) Mr. Nelson remains in continuous service with the Company as Chief Executive Officer through such date; or (ii) if the specified level of performance with respect to net sales is not achieved on or prior to the fifth anniversary of the date of grant, but the other conditions in subclause (i) are achieved, the first date that such specified level of performance with respect to net sales is achieved, so long as it is achieved on or prior to the seventh anniversary of the date of grant and so long as Mr. Nelson remains in continuous service with the Company through such date. Except in the event of termination of employment as defined in the 2017 Equity Plan, the RSU Grant will be settled in shares of common stock of the Company on the first anniversary of the applicable vesting date. The RSU grant was valued using a Monte Carlo simulation model to account for the path dependent market conditions that stipulate when and whether or not the options shall vest. The expense will be recognized on a straight-line basis over the longest of the derived, explicit, or implicit service period.

**Note 9. Segment Information**

Segments are reflective of how the chief operating decision maker ("CODM") reviews operating results for the purpose of allocating resources and assessing performance. The CODM group of the Company are the Chief Executive Officer and the President and Chief Operating Officer. The Company's operating segments are the sales channels, which share similar economic and other qualitative characteristics, and are aggregated together as one reportable segment.

The Company's sales by product which are considered one segment are as follows:

	Thirteen weeks ended		Thirty-nine weeks ended	
	October 29, 2023	October 30, 2022	October 29, 2023	October 30, 2022
(amounts in thousands)				
Sactionals	\$ 140,307	\$ 119,355	\$ 408,720	\$ 370,870
Sacs	11,277	12,550	33,676	34,385
Other	2,452	2,879	7,362	7,443
	<u>\$ 154,036</u>	<u>\$ 134,784</u>	<u>\$ 449,758</u>	<u>\$ 412,698</u>



**Item 2. Management’s Discussion and Analysis of Financial Condition and Results of Operations.**

The following discussion and analysis of our financial condition and results of operations should be read in conjunction with our unaudited condensed financial statements and related notes appearing elsewhere in this Quarterly Report on Form 10-Q and Amendment No. 2 to our Annual Report on Form 10-K/A for the fiscal year ended January 29, 2023 ("Form 10-K/A"). As discussed in the section titled "Forward-Looking Statements," the following discussion and analysis contains forward-looking statements that involve risks and uncertainties, as well as assumptions that, if they never materialize or prove incorrect, could cause our results to differ materially from those expressed or implied by such forward-looking statements. Factors that could cause or contribute to these differences include, but are not limited to, those identified in the Forward-Looking Statements section herein and set forth below and those discussed in the sections titled "Risk Factors" and "Management’s Discussion and Analysis of Financial Condition and Results of Operations" in our most recent report on Form 10-K/A filed with the Securities and Exchange Commission.

We operate on a 52 or 53-week fiscal year that ends on the Sunday closest to February 1. Each fiscal year generally is comprised of four 13-week fiscal quarters, although in the years with 53 weeks, the fourth quarter represents a 14-week period. The fiscal year ended February 4, 2024 will consist of 53 weeks.

**Overview**

We are a technology driven company that designs, manufactures and sells unique, high quality furniture derived through our proprietary "Designed for Life" approach which results in products that are built to last a lifetime and designed to evolve as our customers’ lives do. Our current product offering is comprised of modular couches called Sactionals, premium foam beanbag chairs called Sacs, and their associated home decor accessories. Innovation is at the center of our design philosophy with all of our core products protected by a robust portfolio of utility patents. We market and sell our products through an omni-channel platform that includes direct-to-consumer touch-feel points in the form of our own showrooms, which include our newly created mobile concierge and kiosks, and online directly at [www.lovesac.com](http://www.lovesac.com). We believe that our ecommerce centric approach, coupled with our ability to deliver our large upholstered products through express couriers, is unique to the furniture industry.

**Macroeconomic Factors**

There are a number of macroeconomic factors and uncertainties affecting the overall business environment and our business, including increased inflation, rising interest rates, housing market conditions, consumer debt, the recent failures of several financial institutions, conflicts around the globe and uncertainties in the global financial markets. These factors may have a negative impact on markets in which we operate, including the potential for an economic recession, a continued downturn in the housing market, disruption in the U.S. banking system, and a reduction in consumer discretionary spending. We believe that these macroeconomic factors have contributed to the slowdown in demand that we have experienced in our business which may continue.

## Product Overview

Our products serve as a set of building blocks that can be rearranged, restyled and re-upholstered with any new setting, mitigating constant changes in fashion and style. They are built to last and evolve throughout a customer's life.

- **Sactionals.** Our Sactional product line currently represents a majority of our net sales. We believe our Sactionals platform is unlike competing products in its adaptability yet is comparable aesthetically to similarly priced premium couches and sectionals. Our Sactional products include a number of patented features relating to their geometry and modularity, coupling mechanisms and other features. Utilizing only two, standardized pieces, "seats" and "sides," and approximately 200 high quality, tight-fitting covers that are removable, washable, and changeable, customers can create numerous permutations of a sectional couch with minimal effort. Customization is further enhanced with our specialty-shaped modular offerings, such as our wedge seat and roll arm side. Our custom features and accessories can be added easily and quickly to a Sactional to meet endless design, style, storage and utility preferences, reflecting our Designed for Life philosophy. Sactionals are built to meet the highest durability and structural standards applicable to fixed couches. Sactionals are comprised of standardized units and we guarantee their compatibility over time, which we believe is a major pillar of their value proposition to the consumer. Our Sactionals represented 91.1% and 88.6% of our net sales for the thirteen weeks ended October 29, 2023 and October 30, 2022, respectively, and 90.9% and 89.9% of our net sales for the thirty-nine weeks ended October 29, 2023 and October 30, 2022, respectively.

In October 2021, we introduced the new Sactionals StealthTech Sound + Charge product line. This unique innovation features immersive surround sound by Harman Kardon and convenient wireless charging, all seamlessly embedded and hidden inside the adaptable Sactionals platform. The System includes two Sound + Charge Sides each with embedded front- and rear-firing Harman Kardon speakers, a Subwoofer that easily integrates into a Sactionals Seat Frame and a Center Channel, all working in unison to deliver captivating surround sound that is completely hidden from view.

- **Sacs.** We believe that our Sacs product line is a category leader in oversized beanbags. The Sac product line offers 6 different sizes ranging from 22 pounds to 95 pounds with capacity to seat 3+ people on the larger model Sacs. Filled with Durafoam, a blend of shredded foam, Sacs provide serene comfort and guaranteed durability. Their removable covers are machine washable and may be easily replaced with a wide selection of cover offerings. Our Sacs represented 7.3% and 9.3% of our net sales for the thirteen weeks ended October 29, 2023 and October 30, 2022, respectively, and 7.5% and 8.3% of our net sales for the thirty-nine weeks ended October 29, 2023 and October 30, 2022, respectively.
- **Other.** Our Other product line complements our Sacs and Sactionals by increasing their adaptability to meet evolving consumer demands and preferences. Our current product line offers Sactional-specific drink holders, Footsac blankets, decorative pillows, fitted seat tables and ottomans in varying styles and finishes and our unique Sactionals Power Hub, providing our customers with the flexibility to customize their furnishings with decorative and practical add-ons to meet evolving style preferences.

## Sales Channels

We offer our products through an omni-channel platform that provides a seamless and meaningful experience to our customers online and in-store. Our distribution strategy allows us to reach customers through four distinct, brand-enhancing channels.

- **Showrooms.** We market and sell our products through 230 showroom locations at top tier malls, lifestyle centers, mobile concierge, kiosk, and street locations in 41 states in the U.S. We carefully select the best small-footprint showroom locations in high-end malls and lifestyle centers for our showrooms. Compared to traditional retailers, our showrooms require significantly less square footage because of our need to have only a few in-store sample configurations for display and our ability to stack our inventory for immediate sale. The architecture and layout of these showrooms is designed to communicate our brand personality and key product features. Our goal is to educate first-time customers, creating an environment where people can touch, feel, read, and understand the technology behind our products. Our new showroom concept utilizes technology in more experiential ways to increase traffic and net sales. Net sales generated by this channel accounted for 64.0% and 62.3% of total net sales for the thirteen and thirty-nine weeks ended October 29, 2023, respectively, up from 61.5% and 62.2% of total net sales for the thirteen and thirty-nine weeks ended October 30, 2022.

- **Ecommerce.** Through our ecommerce channel, we believe we are able to significantly enhance the consumer shopping experience for home furnishings, driving deeper brand engagement and loyalty, while also realizing more favorable margins than our showroom locations. We believe our robust technological capabilities position us well to benefit from the growing consumer preference to transact at home and via mobile devices. With furniture especially suited to ecommerce applications, our net sales generated by this channel accounted for 26.0% and 27.1% of total net sales for the thirteen and thirty-nine weeks ended October 29, 2023, respectively, up from 24.7% and 24.3% of total net sales for the thirteen and thirty-nine weeks ended October 30, 2022, respectively.
- **Other touchpoints.** We augment our showrooms with other touchpoint strategies including online, pop-up-shops, shop-in-shops, and barter inventory transactions. Our barter inventory transactions with a third party vendor are part of our Circle to Customer ("CTC"), Designed for Life and Environmental, Social and Governance ("ESG") initiatives. CTC is our operational philosophy in which business processes, including the design of our products, are optimized for looped (circle) and/or local operations. We repurpose returned open-box inventory in exchange for media credits, which are being used to support our advertising initiatives to create brand awareness and drive net sales growth. We utilize in store pop-up-shops to increase the number of locations where customers can experience and purchase our products, a low cost alternative to drive brand awareness, in store net sales, and ecommerce net sales. These in store pop-up-shops are staffed similarly to our showrooms with associates trained to demonstrate and sell our products and promote our brand. Unlike the in store pop-up-shops which are typically 10-day shows, and pop-up locations, shop-in-shops are designed to be in permanent locations carrying the same digital technology of our showrooms and are also staffed with associates trained to demonstrate and sell our products. Shop-in-shops require less capital expenditure to open a productive space to drive brand awareness and touchpoint opportunities for demonstrating and selling our products. We operated 2 and 7 online pop-up-shops on Costco.com for the thirteen and thirty-nine weeks ended October 29, 2023, and 3 and 8 for the thirteen and thirty-nine weeks ended October 30, 2022. We operated 41 Best Buy shop-in-shops for the thirteen and thirty-nine weeks ended October 29, 2023, up from 22 for the thirteen and thirty-nine weeks ended October 30, 2022. Other net sales which includes pop-up-shop sales, shop-in-shop sales, and barter inventory transactions accounted for 10.0% and 10.6% of our total net sales for the thirteen and thirty-nine weeks ended October 29, 2023, down from 13.7% and 13.6% of our total net sales for the thirteen and thirty-nine weeks ended October 30, 2022.

### **How We Assess the Performance of Our Business**

We consider a variety of financial and operating measures, including the following, to evaluate our business, measure our performance, identify trends affecting our business, formulate business plans, and make strategic decisions.

#### ***Net Sales***

Net sales reflect our sale of merchandise plus shipping and handling revenue less returns and discounts. Net sales made at Company operated showrooms, including shop-in-shops and pop-up-shops, and via the web are recognized, typically at the point of transference of title when the goods are shipped.

#### ***Omni-channel Comparable Net Sales***

Omni-channel comparable net sales is a measure that highlights the performance of our existing locations and websites by measuring the change in net sales for a period over the comparable prior-period of equivalent length. Comparable net sales includes sales at all retail locations and online, open greater than 12 months (including remodels and relocations) and excludes closed stores. Comparable net sales is intended only as supplemental information and is not a substitute for net sales presented in accordance with GAAP. We have updated how we calculate comparable sales to better reflect our business, store growth and omni-channel sales approach.

#### ***New Customer***

We define a customer as new when the customer has completed a transaction at Lovesac either at a showroom or internet channel only for the first time. We have updated how we calculate new and repeat customers to better reflect business across all of our channels as well as the purchase cycle of the categories we compete.

***Gross Profit***

Gross profit is equal to our net sales less cost of merchandise sold. Gross profit as a percentage of our net sales is referred to as gross margin.

***Selling, General and Administrative Expenses***

Selling, general and administrative expenses include all operating costs, other than advertising and marketing expense, not included in cost of merchandise sold. These expenses include all payroll and payroll-related expenses; showroom expenses, including occupancy costs related to showroom operations, such as rent and common area maintenance; occupancy and expenses related to many of our operations at our headquarters, including utilities, equity based compensation, financing related expense; public company expenses; and credit card transaction fees. Selling, general and administrative expenses as a percentage of net sales is usually higher in lower volume quarters and lower in higher volume quarters because a significant portion of the costs are relatively fixed.

Our recent revenue growth has been accompanied by increased selling, general and administrative expenses. The most significant components of these increases are payroll and rent costs. We expect these expenses, as well as rent expense associated with the opening of new showrooms, to increase as we grow our business. While we expect to leverage total selling, general and administrative expenses as a percentage of net sales as net sales volumes continue to grow, the impact will be lessened by our continued investments to support our continued growth. These investments include research and development costs on our existing and future products and foundational technology investments..

***Advertising and Marketing Expense***

Advertising and marketing expense include digital, social, and traditional advertising and marketing initiatives, that cover all of our business channels. Advertising and marketing expense is expected to continue to increase as a percentage of net sales as we continue to invest in advertising and marketing which has accelerated net sales growth.

**Basis of Presentation and Results of Operations****Condensed Statement of Operations Data:**

(amounts in thousands)	Thirteen weeks ended		Thirty-nine weeks ended	
	October 29, 2023	October 30, 2022	October 29, 2023	October 30, 2022
Net sales				
Showrooms	\$ 98,663	\$ 82,957	\$ 280,463	\$ 256,637
Internet	40,023	33,319	121,673	100,109
Other	15,350	18,508	47,622	55,952
Total net sales	154,036	134,784	449,758	412,698
Cost of merchandise sold	65,594	69,880	198,351	202,721
Gross profit	88,442	64,904	251,407	209,977
Operating expenses				
Selling, general and administration expenses	67,630	53,520	188,010	147,253
Advertising and marketing	21,110	19,050	64,558	54,039
Depreciation and amortization	3,311	2,459	9,147	8,196
Total operating expenses	92,051	75,029	261,715	209,488
Operating (loss) income	(3,609)	(10,125)	(10,308)	489
Interest income (expense), net	269	(69)	961	(101)
Net (loss) income before taxes	(3,340)	(10,194)	(9,347)	388
Benefit from (provision for) income taxes	999	2,832	2,256	(115)
<b>Net (loss) income</b>	<b>\$ (2,341)</b>	<b>\$ (7,362)</b>	<b>\$ (7,091)</b>	<b>\$ 273</b>

[Table of Contents](#)

The following table sets forth, for the periods presented, our condensed statement of operations data as a percentage of total revenues:

**Statement of Operations Data:**

	Thirteen weeks ended		Thirty-nine weeks ended	
	October 29, 2023	October 30, 2022	October 29, 2023	October 30, 2022
Net sales	100.0 %	100.0 %	100.0 %	100.0 %
Cost of merchandise sold	42.6 %	51.8 %	44.1 %	49.1 %
Gross profit	57.4 %	48.2 %	55.9 %	50.9 %
Selling, general and administration expenses	43.9 %	39.7 %	41.8 %	35.7 %
Advertising and marketing	13.7 %	14.1 %	14.4 %	13.1 %
Depreciation and amortization	2.1 %	1.8 %	2.0 %	2.0 %
Operating (loss) income	(2.3)%	(7.4)%	(2.3)%	0.1 %
Interest income (expense), net	0.2 %	(0.1)%	0.2 %	— %
Net (loss) income before taxes	(2.1)%	(7.5)%	(2.1)%	0.1 %
Benefit from (provision for) income taxes	0.6 %	2.1 %	0.5 %	— %
Net (loss) income	(1.5)%	(5.4)%	(1.6)%	0.1 %

**Thirteen weeks ended October 29, 2023 compared to the thirteen weeks ended October 30, 2022**

***Net sales***

Net sales increased \$19.2 million, or 14.3%, to \$154.0 million in the thirteen weeks ended October 29, 2023 as compared to \$134.8 million in the thirteen weeks ended October 30, 2022. The increase in net sales was driven by new showroom openings, and an increase of 2.0% in omni-channel comparable net sales. New customers increased by 15.9% in the thirteen weeks ended October 29, 2023 as compared to a decrease of 0.4% in the thirteen weeks ended October 30, 2022.

We had 230 and 189 total showrooms as of October 29, 2023 and October 30, 2022, respectively. The Company opened 48 new showrooms, closed 7 kiosks, and opened 19 additional Best Buy shop-in-shop locations in the twelve months preceding October 30, 2023.

During the thirteen weeks ended October 29, 2023, we opened 10 additional showrooms and closed 1 showroom and 2 kiosks. We did not remodel any showrooms in the thirteen weeks ended October 29, 2023. In comparison, we opened 16 showrooms, closed 1, and remodeled 3 showrooms in the thirteen weeks ended October 30, 2022.

Showroom net sales increased \$15.7 million, or 18.9%, to \$98.7 million in the thirteen weeks ended October 29, 2023 as compared to \$83.0 million in the thirteen weeks ended October 30, 2022.

Internet net sales (sales made directly to customers through our ecommerce channel) increased \$6.7 million, or 20.1%, to \$40.0 million in the thirteen weeks ended October 29, 2023 as compared to \$33.3 million in the thirteen weeks ended October 30, 2022 driven by strong promotional campaigns.

Other net sales, which include pop-up-shop sales, shop-in-shop sales, and barter inventory transactions decreased \$3.1 million, or 17.1%, to \$15.4 million in the thirteen weeks ended October 29, 2023 as compared to \$18.5 million in the thirteen weeks ended October 30, 2022. This decrease was principally due to timing of inventory barter transactions coupled with lower productivity of our temporary online pop-up-shops on Costco.com partially offset by 87 Costco in store pop-up-shops that we did not have last year. We also opened 19 additional Best Buy shop-in-shop location compared to the prior year period.

Point of sales transactions represent orders placed through our showrooms which does not always reflect the point at which control transfers to the customer, which occurs upon shipment being confirmed. See Note 2 to the condensed financial statements. We believe point of sales transactions is a more accurate way to measure showroom performance and how our showroom associates are incentivized. Retail sales per selling square foot decreased \$79, or 14.5%, to \$464 in the thirteen weeks ended October 29, 2023 as compared to \$543 in the thirteen weeks ended October 30, 2022. Total number of units sold at point of transaction also decreased by approximately 5.8% driven by lower productivity related to inflationary concerns.

***Gross profit***

Gross profit increased \$23.5 million, or 36.3%, to \$88.4 million in the thirteen weeks ended October 29, 2023 from \$64.9 million in the thirteen weeks ended October 30, 2022. Gross margin increased to 57.4% of net sales in the thirteen weeks ended October 29, 2023 from 48.2% of net sales in the thirteen weeks ended October 30, 2022. The increase in gross margin percentage of 920 basis points was primarily driven by a decrease of approximately 1,070 basis points in total distribution and related tariff expenses, partially offset by a decrease of 150 basis points in product margin driven by higher promotional discounting. The decrease in total distribution and related tariff expenses over prior year is principally related to the positive impact of 1,160 basis points decrease in inbound transportation costs partially offset by 90 basis points in higher outbound transportation and warehousing costs.

***Selling, general and administrative expenses***

Selling, general and administrative expenses increased \$14.1 million, or 26.4%, to \$67.6 million in the thirteen weeks ended October 29, 2023 as compared to \$53.5 million in the thirteen weeks ended October 30, 2022. The increase in selling, general and administrative expenses was primarily related to an increase in overhead expenses, employment costs, and selling related expenses. Overhead expenses increased \$10.0 million consisting mainly of increases of \$6.3 million in professional fees, \$3.7 million in other investments in the business to support current and future growth, and \$0.4 million in equity-based compensation, partially offset by a decrease of \$0.4 million in insurance expense. Employment costs

## [Table of Contents](#)

increased by \$2.9 million driven by an increase in new hires. Selling related expenses increased \$1.5 million principally due to credit card fees related to the increase in net sales and an increase in credit card rates. Selling, general and administrative expenses were 43.9% of net sales in the thirteen weeks ended October 29, 2023, an increase of 420 basis points as compared to 39.7% of net sales in the thirteen weeks ended October 30, 2022.

### ***Advertising and Marketing***

Advertising and marketing expenses increased \$2.0 million, or 10.8%, to \$21.1 million for the thirteen weeks ended October 29, 2023 as compared to \$19.1 million in the thirteen weeks ended October 30, 2022. The majority of the increase in advertising and marketing dollars relates to the ongoing investments in marketing spends to support our net sales growth. The investment by quarter may vary greatly. Advertising and marketing expenses were 13.7% of net sales in the thirteen weeks ended October 29, 2023 as compared to 14.1% of net sales in the thirteen weeks ended October 30, 2022.

### ***Depreciation and amortization expenses***

Depreciation and amortization expenses increased \$0.8 million, or 34.6%, to \$3.3 million in the thirteen weeks ended October 29, 2023 as compared to \$2.5 million in the thirteen weeks ended October 30, 2022. The increase in depreciation and amortization expense principally relates to capital investments for new and remodeled showrooms.

### ***Interest income (expense), net***

For the thirteen weeks ended October 29, 2023, interest income was \$0.3 million, compared to interest expense of less than \$0.1 million for the thirteen weeks ended October 30, 2022. Interest income earned on the Company's cash and cash equivalents balances was favorable from higher interest rates compared to the prior year period.

### ***Benefit from income taxes***

Income tax benefit was \$1.0 million for the thirteen weeks ended October 29, 2023, compared to \$2.8 million for the thirteen weeks ended October 30, 2022. The change in benefit is primarily driven by the Company generating net loss before taxes of \$3.3 million and \$10.2 million for the thirteen weeks ended October 29, 2023 and October 30, 2022, respectively.

## **Thirty-nine weeks ended October 29, 2023 compared to the thirty-nine weeks ended October 30, 2022**

### ***Net sales***

Net sales increased \$37.1 million, or 9.0%, to \$449.8 million in the thirty-nine weeks ended October 29, 2023 as compared to \$412.7 million in the thirty-nine weeks ended October 30, 2022. The increase in net sales was driven by new showroom openings, partially offset by a decrease of 3.6% in omni-channel comparable net sales. New customers increased by 18.5% in the thirty-nine weeks ended October 29, 2023 as compared to 2.4% in the thirty-nine weeks ended October 30, 2022.

We had 230 and 189 total showrooms as of October 29, 2023 and October 30, 2022, respectively. The Company opened 48 new showrooms, closed 7 kiosks, and opened 19 additional Best Buy shop-in-shop locations in the twelve months preceding October 29, 2023.

In the thirty-nine weeks ended October 29, 2023, we opened 44 additional showrooms, closed 4 showrooms and 5 kiosks, and did not remodel any showrooms. In comparison, we opened 38 showrooms, 6 kiosks, remodeled 3 showrooms, and closed 1 showroom in the thirty-nine weeks ended October 30, 2022.

Showroom net sales increased \$23.9 million, or 9.3%, to \$280.5 million in the thirty-nine weeks ended October 29, 2023 as compared to \$256.6 million in the thirty-nine weeks ended October 30, 2022.

Internet net sales (sales made directly to customers through our ecommerce channel) increased \$21.6 million, or 21.5%, to \$121.7 million in the thirty-nine weeks ended October 29, 2023 as compared to \$100.1 million in the thirty-nine weeks ended October 30, 2022 driven by a strong promotional campaigns.

Other net sales, which include pop-up-shop sales, shop-in-shop sales, and barter inventory transactions decreased \$8.4 million, or 14.9%, to \$47.6 million in the thirty-nine weeks ended October 29, 2023 as compared to \$56.0 million in the



## [Table of Contents](#)

thirty-nine weeks ended October 30, 2022. This decrease was principally due to timing of inventory barter transactions coupled with lower productivity of our temporary online pop-up-shops on Costco.com partially offset by 274 Costco in store pop-up-shops that we did not have last year. We also opened 19 additional Best Buy shop-in-shop location compared to the prior year period.

Point of sales transactions represent orders placed through our showrooms which does not always reflect the point at which control transfers to the customer, which occurs upon shipment being confirmed. See Note 2 to the condensed financial statements. We believe point of sales transactions is a more accurate way to measure showroom performance and how our showroom associates are incentivized. Retail sales per selling square foot decreased \$387, or 21.0%, to \$1,452 in the thirty-nine weeks ended October 29, 2023 as compared to \$1,839 in the thirty-nine weeks ended October 30, 2022. Total number of units sold at point of transaction also decreased by approximately 12.6% driven by lower productivity related to inflationary concerns.

### ***Gross profit***

Gross profit increased \$41.4 million, or 19.7%, to \$251.4 million in the thirty-nine weeks ended October 29, 2023 from \$210.0 million in the thirty-nine weeks ended October 30, 2022. Gross margin increased to 55.9% of net sales in the thirty-nine weeks ended October 29, 2023 from 50.9% of net sales in the thirty-nine weeks ended October 30, 2022. The increase in gross margin percentage of 500 basis points was primarily driven by a decrease of approximately 610 basis points in total distribution and related tariff expenses, partially offset by a decrease of 110 basis points in product margin driven by higher promotional discounting. The decrease in total distribution and related tariff expenses over prior year is principally related to the positive impact of 750 basis points decrease in inbound transportation costs partially offset by 140 basis points in higher outbound transportation and warehousing costs.

### ***Selling, general and administrative expenses***

Selling, general and administrative expenses increased \$40.7 million, or 27.7%, to \$188.0 million in the thirty-nine weeks ended October 29, 2023 as compared to \$147.3 million in the thirty-nine weeks ended October 30, 2022. The increase in selling, general and administrative expenses was primarily related to an increase in overhead expenses, employment costs, selling related expenses, and rent. Overhead expenses increased \$18.5 million mainly consisting of an increase of \$9.2 million in professional fees and \$8.7 million in other investments in the business to support current and future growth. Employment costs increased by \$14.5 million driven by an increase in new hires. Selling related expenses increased \$5.5 million principally due to credit card fees related to the increase in net sales and an increase in credit card rates. Rent increased by \$2.1 million related to a \$4.5 million increase in rent expense from our net addition of 41 showrooms partially offset by a \$2.4 million reduction in percentage rent. Selling, general and administrative expenses were 41.8% of net sales in the thirty-nine weeks ended October 29, 2023, an increase of 610 basis points as compared to 35.7% of net sales in the thirty-nine weeks ended October 30, 2022.

### ***Advertising and Marketing***

Advertising and marketing expenses increased \$10.6 million, or 19.5%, to \$64.6 million for the thirty-nine weeks ended October 29, 2023 as compared to \$54.0 million in the thirty-nine weeks ended October 30, 2022. The majority of the increase in advertising and marketing dollars relates to the ongoing investments in marketing spends to support our net sales growth. The investment by quarter may vary greatly. Advertising and marketing expenses were 14.4% of net sales in the thirty-nine weeks ended October 29, 2023 as compared to 13.1% of net sales in the thirty-nine weeks ended October 30, 2022.

### ***Depreciation and amortization expenses***

Depreciation and amortization expenses increased \$0.9 million, or 11.6%, to \$9.1 million in the thirty-nine weeks ended October 29, 2023 as compared to \$8.2 million in the thirty-nine weeks ended October 30, 2022. The increase in depreciation and amortization expense principally relates to capital investments for new and remodeled showrooms.

### ***Interest income (expense), net***

For the thirty-nine weeks ended October 29, 2023, interest income was \$1.0 million compared to interest expense of \$0.1 million for the thirty-nine weeks ended October 30, 2022. Interest income earned on the Company's cash and cash equivalents balances was favorable from higher interest rates compared to the prior year period.

***Benefit from (provision for) income taxes***

Income tax benefit was \$2.3 million for the thirty-nine weeks ended October 29, 2023, compared to income tax expense of \$0.1 million for the thirty-nine weeks ended October 30, 2022. The change in provision is primarily driven by the Company generating net loss before taxes of \$9.3 million and net income before taxes of \$0.4 million for the thirty-nine weeks ended October 29, 2023 and October 30, 2022, respectively.

**Reconciliation of Non-GAAP Financial Measures**

To supplement our condensed financial statements, which are prepared and presented in accordance with GAAP, we use the following non-GAAP financial measures: EBITDA and Adjusted EBITDA. EBITDA and Adjusted EBITDA are “Non-GAAP Measures” that are supplemental measures of financial performance that are not required by, or presented in accordance with, GAAP. We believe that EBITDA and Adjusted EBITDA are useful measures of operating performance, as they eliminate expenses that are not reflective of the underlying business performance, facilitate a comparison of our operating performance on a consistent basis from period-to-period and provide for a more complete understanding of factors and trends affecting our business. Additionally, EBITDA is frequently used by analysts, investors and other interested parties to evaluate companies in our industry. We use EBITDA and Adjusted EBITDA, alongside GAAP measures such as gross profit, operating income (loss) and net income (loss), to measure and evaluate our operating performance and we believe these measures are useful to investors in evaluating our operating performance.

We define “EBITDA” as earnings before interest, taxes, depreciation and amortization. We define “Adjusted EBITDA” as EBITDA adjusted for the impact of certain non-cash and other items that we do not consider in our evaluation of ongoing operating performance. These items include equity-based compensation expense and certain other charges and gains that we do not believe reflect our underlying business performance.

These Non-GAAP Measures should not be considered as alternatives to net income (loss) or net income (loss) per share as a measure of financial performance, cash flows from operating activities as a measure of liquidity, or any other performance measure derived in accordance with GAAP. They should not be construed as an inference that our future results will be unaffected by unusual or non-recurring items. Additionally, our Non-GAAP Measures are not intended to be measures of free cash flow for management’s discretionary use, as they do not consider certain cash requirements such as tax payments and debt service requirements and certain other cash costs that recur in the future. Our Non-GAAP Measures contain certain other limitations, including the failure to reflect our cash expenditures, cash requirements for working capital needs and cash costs to replace assets being depreciated and amortized. In addition, our Non-GAAP Measures exclude certain non-recurring and other charges.

In the future, we may incur expenses that are the same as or similar to some of the adjustments in our Non-GAAP Measures. Our presentation of our Non-GAAP Measures should not be construed to imply that our future results will be unaffected by any such adjustments. Management compensates for these limitations by relying primarily on our GAAP results and by using our Non-GAAP Measures as supplemental information. Our Non-GAAP Measures are not necessarily comparable to other similarly titled captions of other companies due to different methods of calculation.

## [Table of Contents](#)

The following provides a reconciliation of Net (loss) income to EBITDA and Adjusted EBITDA for the periods presented:

(amounts in thousands)	Thirteen weeks ended		Thirty-nine weeks ended	
	October 29, 2023	October 30, 2022	October 29, 2023	October 30, 2022
Net (loss) income	\$ (2,341)	\$ (7,362)	\$ (7,091)	\$ 273
Interest (income) expense, net	(269)	69	(961)	101
Income tax (benefit) expense	(999)	(2,832)	(2,256)	115
Depreciation and amortization	3,311	2,459	9,147	8,196
EBITDA	(298)	(7,666)	(1,161)	8,685
Equity-based compensation (a)	1,098	739	3,370	3,034
Loss on disposal of assets (b)	17	41	162	41
Other non-recurring expenses (benefit) (c)	1,687	—	3,284	(105)
Adjusted EBITDA	\$ 2,504	\$ (6,886)	\$ 5,655	\$ 11,655

(a) Represents expenses, such as compensation expense and employer taxes related to RSU equity vesting and exercises associated with stock options and restricted stock units granted to our associates and board of directors. Employer taxes are included as part of selling, general and administrative expenses on the Statements of Operations.

(b) Represents loss on disposal of property and equipment.

(c) Other non-recurring expenses in the thirteen and thirty-nine weeks ended October 29, 2023 represents professional fees related to the restatement of previously issued financial statements. Other non-recurring benefit in the thirty-nine weeks ended October 29, 2023 also includes business loss proceeds received from an insurance settlement. Other non-recurring benefit in the thirty-nine weeks ended October 30, 2022 represents a legal settlement. There were no other non-recurring expenses in the thirteen weeks ended October 30, 2022.

## Liquidity and Capital Resources

### General

Our business relies on cash flows from operations, our revolving line of credit (see “Revolving Line of Credit” below) and securities issuances as our primary sources of liquidity. Our primary cash needs are for marketing and advertising, inventory, payroll, showroom rent, capital expenditures associated with opening new showrooms and updating existing showrooms, as well as investments in our future and information technology. The most significant components of our working capital are cash and cash equivalents, merchandise inventory, prepaid expenses, accounts payable, accrued expenses, and customer deposits. Borrowings generally increase in our third fiscal quarter as we prepare to build our inventory levels in preparation for the fourth quarter holiday selling season. We believe that cash expected to be generated from operations, the availability under our revolving line of credit and our existing cash balances are sufficient to meet working capital requirements and anticipated capital expenditures for at least the next 12 months.

## Cash Flow Analysis

A summary of operating, investing, and financing activities during the periods indicated are shown in the following table:

### Condensed Statement of Cash flow Data:

(amounts in thousands)	Thirty-nine weeks ended	
	October 29, 2023	October 30, 2022
Net cash provided by (used in) operating activities	\$ 20,123	\$ (68,386)
Net cash used in investing activities	(22,240)	(18,315)
Net cash used in financing activities	(3,678)	(1,859)
Net change in cash and cash equivalents	(5,795)	(88,560)
Cash and cash equivalents at the end of the period	37,738	3,832

#### Net cash provided by (used in) operating activities

Cash from operating activities consists primarily of net income adjusted for certain non-cash items, including depreciation and amortization, equity-based compensation, non-cash operating lease cost, and deferred income taxes and the effect of changes in working capital and other activities.

In the thirty-nine weeks ended October 29, 2023, net cash provided by operating activities was \$20.1 million and consisted of net loss of \$7.1 million, adjustments to reconcile net loss to cash provided by operating activities of \$26.8 million, and changes in operating assets and liabilities of \$0.4 million. Net cash provided by working capital and other activities consisted primarily of a decrease in merchandise inventories of \$3.0 million, and increases in accounts payable and accrued expenses of \$15.1 million and customer deposits of \$2.9 million, partially offset by increases in trade accounts receivable of \$3.9 million, other assets of \$4.6 million, and prepaid expenses and other current assets of \$1.6 million, and a decrease in operating lease liabilities of \$10.5 million.

In the thirty-nine weeks ended October 30, 2022, net cash used in operating activities was \$68.4 million and consisted of changes in operating assets and liabilities of \$93.6 million, net income of \$0.3 million, and adjustments to reconcile net income to cash used in operating activities of \$24.9 million. Net cash used in working capital and other activities consisted primarily of increases in merchandise inventories of \$46.0 million, trade accounts receivable of \$6.8 million, and prepaid expenses and other current assets of \$17.7 million, along with decreases in operating lease liabilities of \$16.8 million and customer deposits of \$7.5 million, partially offset by an increase in accounts payable and accrued expenses of \$1.2 million.

#### Net cash used in investing activities

Investing activities consist primarily of investments related to capital expenditures for new showroom openings, the remodeling of existing showrooms, and the acquisition of intangible assets.

For the thirty-nine weeks ended October 29, 2023 and October 30, 2022, capital expenditures were \$22.2 million and \$18.3 million, respectively, mainly as a result of investments in new showrooms.

#### Net cash used in financing activities

Financing activities consist primarily of taxes paid for the net settlement of equity awards and payment of deferred financing costs.

For the thirty-nine weeks ended October 29, 2023 and October 30, 2022, net cash used in financing activities was \$3.7 million and \$1.9 million, respectively, mostly due to taxes paid for the net share settlement of equity awards.

#### Revolving Line of Credit

On March 25, 2022, the Company amended our existing credit agreement providing for an asset-based revolving credit facility with the lenders party thereto, and Wells Fargo Bank, National Association, as administrative agent. The maturity date of our credit agreement was extended to March 25, 2024 and, among other things, the maximum revolver commitment

## [Table of Contents](#)

was increased from \$25.0 million to \$40.0 million, subject to borrowing base and availability restrictions. Our credit agreement includes a \$1,000,000 sublimit for the issuance of letters of credit and a \$4,000,000 sublimit for swing line loans. On March 24, 2023, the Company amended the credit agreement to extend the maturity date to September 30, 2024. All other terms of the credit agreement remain unchanged. As of October 29, 2023, the Company's borrowing availability under the line of credit was \$35.7 million. As of October 29, 2023, there were no borrowings outstanding on this line of credit.

We are required to pay a commitment fee of 0.30% based on the daily unused portion of the credit facility. Amounts outstanding under the credit facility, at our option, bear interest at either a base rate or a term secured overnight term rate ("SOFR") based rate, plus, in either case, a margin determined by reference to our quarterly average excess availability under the credit facility and ranging from 0.50% to 0.75% for borrowings accruing interest at base rate and from 1.625% to 1.850% for borrowings accruing interest at term SOFR. Swing line loans will at all times accrue interest at a base rate plus the applicable margin. The lower margins described above will apply initially and will adjust thereafter from time to time based on the quarterly average excess availability under the credit facility. For additional information regarding our line of credit with Wells Fargo, see **Note 7. Financing Arrangements**.

### **Off Balance Sheet Arrangements**

We have no material off balance sheet arrangements as of October 29, 2023, except for employment agreements entered in the ordinary course of business.

### **Critical Accounting Policies and Estimates**

The discussion and analysis of financial condition and results of operations is based upon our condensed financial statements, which have been prepared in conformity with GAAP. Certain accounting policies and estimates are particularly important to the understanding of our financial position and results of operations and require the application of significant judgment by our management or can be materially affected by changes from period to period in economic factors or conditions that are outside of our control. As a result, they are subject to an inherent degree of uncertainty. In applying these policies, management uses their judgment to determine the appropriate assumptions to be used in the determination of certain estimates. Those estimates are based on our historical operations, our future business plans and projected financial results, the terms of existing contracts, observance of trends in the industry, information provided by our customers and information available from other outside sources, as appropriate. Please see Note 1 to our financial statements included in the Amendment No. 2 on Form 10-K/A for the fiscal year ended January 29, 2023 for a complete description of our significant accounting policies. There have been no material changes to the significant accounting policies during the thirty-nine weeks ended October 29, 2023.

### **Recent Accounting Pronouncements**

Refer to Note 1. Basis of Presentation and Summary of Significant Accounting Policies, contained in the Condensed Notes to Financial Statements in Item 1 of Part 1 of this Quarterly Report on Form 10-Q for a full description of the recent accounting pronouncements and our expectation of their impact, if any, on our results of operations and financial condition.

### **Item 3. Quantitative and Qualitative Disclosures about Market Risk**

In the normal course of business, we are exposed to a variety of risks, including fluctuations in interest rates, that could affect our financial position and results of operations.

#### **Interest Rate Risk**

Cash and cash equivalents and short-term investments were held primarily in cash deposits, certificates of deposit, money market funds and investment grade corporate debt. The fair value of our cash, cash equivalents and short-term investments will fluctuate with movements of interest rates, increasing in periods of declining rates of interest and declining in periods of increasing rates of interest.

Interest on the revolving line of credit incurred pursuant to the credit agreements described herein would accrue at a floating rate based on a formula tied to certain market rates at the time of occurrence; however, we do not expect that any changes in prevailing interest rates will have a material impact on our results of operations.

## **Inflation**

In fiscal year 2023, we saw inflationary pressures across various parts of our business and operations, including, but not limited to, wholesale cost inflation and rising costs across our supply chain. We continue to monitor the impact of inflation in order to minimize its effects through pricing strategies, productivity improvements and cost reductions. If our costs were to be subject to more significant inflationary pressures, we may not be able to fully offset such higher costs through price increases or other cost efficiency measures. Our inability or failure to do so could harm our business, financial condition and results of operations.

## **Liquidity Risk**

We are committed to maintaining a strong balance sheet and minimizing potential liquidity risk. We have taken numerous steps to ensure we partner with strong banking financial institutions to help reduce the risk of exposure to any failing institution while also allowing us to ensure the ability to access the credit markets through our existing credit agreement. In addition, as of October 29, 2023, we have not identified any major customer or supplier that had been materially impacted by the bank failures in 2023.

## **Item 4. Controls and Procedures.**

### **Evaluation of Disclosure Controls and Procedures**

Our management, under the supervision and with the participation of our Chief Executive Officer (principal executive officer) and Chief Financial Officer (principal financial officer), evaluated the effectiveness of the design and operation of our disclosure controls and procedures (as defined in Rules 13a-15(e) and 15d-15(e) under the Securities Exchange Act of 1934, as amended (the "Exchange Act")) as of October 29, 2023.

Based on such evaluation, management identified certain material weaknesses in our internal control over financial reporting which was also disclosed in our Amendment No. 1 on Form 10-K/A filed on November 2, 2023 ("Amendment No. 1"). As a result of these material weaknesses, management concluded that our disclosure controls and procedures were not effective as of October 29, 2023.

### **Previously Reported Material Weaknesses in Internal Control over Financial Reporting**

Our management is responsible for establishing and maintaining adequate internal control over financial reporting, as such term is defined in Exchange Act Rules 13a-15(f) and 15d-15(f). As reported in our Amendment No. 1, we did not maintain effective internal control over financial reporting as of January 29, 2023, as a result of material weaknesses in the control environment and control activities areas. A material weakness (as defined in Rule 12b-2 under the Exchange Act) is a deficiency, or combination of deficiencies, in internal control over financial reporting such that there is a reasonable possibility that a material misstatement of our annual or interim financial statements will not be prevented or detected on a timely basis. Refer to our Amendment No. 1 for a description of our material weaknesses.

### **Ongoing Remediation Efforts to Address Material Weaknesses**

Our material weaknesses were not remediated as of October 29, 2023. Our Board of Directors and management are committed to the continued implementation of remediation efforts to address the material weaknesses. Management is devoting substantial resources to the ongoing implementation of remediation efforts to address the material weaknesses described herein. These remediation efforts, summarized below, which either have already been implemented or are continuing to be implemented, are intended to address both the identified material weaknesses and to enhance the Company's overall internal control over financial reporting and disclosure controls and procedures.

Certain organizational enhancements and remedial actions have been completed, including:

(i) the appointment of a new Executive Vice President and Chief Financial Officer effective June 30, 2023, as part of our program to develop and implement effective internal controls over financial reporting, and enhance the accounting and financial reporting function; (ii) the replacement and hiring of additional accounting and finance resources with public company experience to expand the knowledge of GAAP and SEC accounting rules and regulations; and (iii) the engagement of third-party consultants to assist in enhancing processes and policies over the existing controls and implementing new controls.

The Company has further identified and begun to implement several additional remedial actions, as follows:

(i) the enhancement of the policy on manual journal entries, including clarification of review and approval of authorization matrices, and training of requisite personnel to provide for appropriate levels of oversight and monitoring; and (ii) the enhancement of the Company's organizational structure over all finance functions and evaluating and realigning roles and responsibilities of management and personnel.

The Company also intends to enhance and implement effective control activities that contribute to the mitigation of risks and establish procedures that put policies into action. This will include: (i) enhancing, designing and implementing controls over the transportation accrual and estimation process; (ii) leveraging systems and workflows to enhance existing controls around financial reporting, and (iii) providing relevant training on internal controls over financial reporting to control owners and control preparers.

Management believes the foregoing efforts will effectively remediate the material weaknesses described above. As the Company continues to evaluate and improve its internal control over financial reporting and disclosure controls and procedures, management may determine to take additional measures to improve controls or determine to modify the remediation plan described above. The Company is working to remediate the material weaknesses as efficiently and effectively as possible with the goal of remediating each of the material weaknesses described above as soon as possible. Procedures to implement this remediation plan have to date required significant amounts of time, allocation of internal resources and external costs, and remaining remediation efforts will continue to place significant demands on financial and operational resources until this plan is completed.

**Changes in Internal Control Over Financial Reporting**

Other than as described above in connection with our material weaknesses, there were no changes in our internal control over financial reporting that occurred during the quarter ended October 29, 2023 that have materially affected, or are reasonably likely to materially affect, our internal control over financial reporting.

**PART II. OTHER INFORMATION**

**Item 1. Legal Proceedings**

For information regarding our legal proceedings, see *Note 6. Commitments and Contingencies*, included in Part I, Item 1, *Unaudited Condensed Financial Statements*, of this Quarterly Report on Form 10-Q, which is incorporated into this item by reference.

**Item 1A. Risk Factors**

There have been no material changes to the risk factors previously disclosed in the Company's Amendment No. 2 to Annual Report on Form 10-K/A for the fiscal year ended January 29, 2023, filed with the SEC on November 30, 2023.

**Item 2. Unregistered Sales of Equity Securities, Use of Proceeds and Issuer Purchases of Equity Securities.**

Not applicable.

**Item 3. Defaults upon Senior Securities.**

Not applicable.

**Item 4. Mine Safety Disclosures.**

Not applicable.

**Item 5. Other Information.**

Not applicable.



[Table of Contents](#)

Item 6. Exhibits

<b>Exhibit Number</b>	<b>Description of Exhibit</b>	<b>Filed / Incorporated by Reference from Form **</b>	<b>Incorporated by Reference from Exhibit Number</b>	<b>Dated Filed</b>
<a href="#">31.1</a>	<a href="#">Certification of the Chief Executive Officer pursuant to Section 302 of the Sarbanes-Oxley Act of 2002, as amended</a>	Filed herewith.		
<a href="#">31.2</a>	<a href="#">Certification of the Chief Financial Officer pursuant to Section 302 of the Sarbanes-Oxley Act of 2002, as amended</a>	Filed herewith.		
<a href="#">32.1*</a>	<a href="#">Certification of the Chief Executive Officer pursuant to Section 906 of the Sarbanes-Oxley Act of 2002, as amended</a>	Filed herewith.		
<a href="#">32.2*</a>	<a href="#">Certification of the Chief Financial Officer pursuant to Section 906 of the Sarbanes-Oxley Act of 2002, as amended</a>	Filed herewith.		
101.INS	XBRL Instance Document			
101.SCH	Inline XBRL Taxonomy Extension Schema Document			
101.CAL	Inline XBRL Taxonomy Extension Calculation Linkbase Document			
101.DEF	Inline XBRL Taxonomy Extension Definition Linkbase Document			
101.LAB	Inline XBRL Taxonomy Extension Label Linkbase Document			
101.PRE	Inline XBRL Taxonomy Extension Presentation Linkbase Document			
104	Cover Page Interactive Data File (embedded within the Inline XBRL document)			

+ Indicates a management contract or compensatory plan.

\* This certification is deemed not filed for purposes of section 18 of the Exchange Act, or otherwise subject to the liability of that section, nor shall it be deemed incorporated by reference into any filing under the Securities Act of 1933, as amended or the Exchange Act.



**CERTIFICATION OF PRINCIPAL EXECUTIVE OFFICER  
PURSUANT TO  
EXCHANGE ACT RULES 13a-14(a) AND 15d-14(a),  
AS ADOPTED PURSUANT TO  
SECTION 302 OF THE SARBANES-OXLEY ACT OF 2002**

I, Shawn Nelson, certify that:

1. I have reviewed this Quarterly Report on Form 10-Q of The Lovesac Company;
  2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
  3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this report;
  4. The registrant's other certifying officer(s) and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the registrant and have:
    - (a) Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
    - (b) Designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;
    - (c) Evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
    - (d) Disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter (the registrant's fourth fiscal quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting.
  5. The registrant's other certifying officer(s) and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit committee of the registrant's board of directors (or persons performing the equivalent functions):
    - (a) All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report financial information; and
    - (b) Any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.
-

Date: December 6, 2023

Signed: /s/ Shawn Nelson  
Name: Shawn Nelson  
Title: Chief Executive Officer  
(Principal Executive Officer)

**CERTIFICATION OF PRINCIPAL FINANCIAL OFFICER  
PURSUANT TO  
EXCHANGE ACT RULES 13a-14(a) AND 15d-14(a),  
AS ADOPTED PURSUANT TO  
SECTION 302 OF THE SARBANES-OXLEY ACT OF 2002**

I, Keith Siegner, certify that:

1. I have reviewed this Quarterly Report on Form 10-Q of The Lovesac Company;
  2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
  3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this report;
  4. The registrant's other certifying officer(s) and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the registrant and have:
    - (a) Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
    - (b) Designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;
    - (c) Evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
    - (d) Disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter (the registrant's fourth fiscal quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting.
  5. The registrant's other certifying officer(s) and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit committee of the registrant's board of directors (or persons performing the equivalent functions):
    - (a) All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report financial information; and
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(b) Any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.

Date: December 6, 2023

Signed: /s/ Keith Siegner  
Name: Keith Siegner  
Title: Executive Vice President and  
Chief Financial Officer  
(Principal Financial Officer)

**CERTIFICATION OF PRINCIPAL EXECUTIVE OFFICER  
PURSUANT TO  
18 U.S.C. SECTION 1350,  
AS ADOPTED PURSUANT TO  
SECTION 906 OF THE SARBANES-OXLEY ACT OF 2002**

I, Shawn Nelson, certify, pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002, that the Quarterly Report on Form 10-Q of The Lovesac Company for the thirteen weeks ended October 29, 2023, fully complies with the requirements of Section 13(a) or 15(d) of the Securities Exchange Act of 1934 and that information contained in such Quarterly Report on Form 10-Q fairly presents, in all material respects, the financial condition and results of operations of The Lovesac Company.

Date: December 6, 2023

Signed: /s/ Shawn Nelson  
Name: Shawn Nelson  
Title: Chief Executive Officer  
(Principal Executive Officer)

**CERTIFICATION OF PRINCIPAL FINANCIAL OFFICER  
PURSUANT TO  
18 U.S.C. SECTION 1350,  
AS ADOPTED PURSUANT TO  
SECTION 906 OF THE SARBANES-OXLEY ACT OF 2002**

I, Keith Siegner, certify, pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002, that the Quarterly Report on Form 10-Q of The Lovesac Company for the thirteen weeks ended October 29, 2023, fully complies with the requirements of Section 13(a) or 15(d) of the Securities Exchange Act of 1934 and that information contained in such Quarterly Report on Form 10-Q fairly presents, in all material respects, the financial condition and results of operations of The Lovesac Company.

Date: December 6, 2023

Signed: /s/ Keith Siegner  
Name: Keith Siegner  
Title: Executive Vice President and  
Chief Financial Officer  
(Principal Financial Officer)